

The
Utility
Management
Conference™

AWWA | WEF



Be It Known by This Certificate That

ATTENDEE NAME

*Has Earned 0.0 Continuing Education Units (CEUs) and
0.00 Professional Development Hours (PDHs) for Participation in:*

Utility Management Conference 2024

*February 13-16, 2024
Oregon Convention Center
Portland, Oregon, USA*

A handwritten signature in black ink, appearing to read 'Walter Marlowe', written over a horizontal line.

Walter Marlowe
Executive Director

A handwritten signature in black ink, appearing to read 'Matthew Jones', written over a horizontal line.

Matthew Jones
CE Program Manager

Use Only If Applicable: WEF Provider #: _____ Course Approval #: _____ Operator/P.E. License #: _____

Name: «First_Name» «Last_Name»

WEF Membership #: «Member_Number»

License Information: «License_Number»

State Approval:

Address: «Agency_1»

«Address_1»

«Address_2»

«City», «State» «Zip_Code» «Country»

Session	Dates	CEUs	PDHs	GCHs
Workshop A: A Utility Guide to Cyber Security: What Executives Need to Know and Practical Solutions to Achieve It	2-25-20	«Wkshp_A»		
Workshop B: The Digital Worker: Workforce Implications of Digital Tools	2-25-20	«Wkshp_B»		
Workshop C: Using Management Standards as Leadership Tools to Optimize Utility Performance	2-25-20	«Wkshp_C»		
Workshop D: Leveraging the AWWA M5 Manual with Effective Utility Management (EUM) Practices	2-25-20	«Wkshp_D»		
Workshop E: Principles and Best Practices for Collaborative Delivery for Water Infrastructure Projects	2-25-20	«Wkshp_E»		
Workshop F: Business Intelligence-Driven Utility	2-25-20	«Wkshp_F»		
OGS - Opening General Session	2-26-20			«OGS»
Session 1: Technology Whirlwind - Strategies for Technology Adoption and Integration	2-26-20		«Session_1»	
Session 2: Leadership / Workforce Support and Development I	2-26-20		«Session_2»	
Session 3: Risk-Based Approaches to Waterline Assessment and Replacement Planning	2-26-20		«Session_3»	
Session 4: Innovative Rates and Charges to Achieve Multiple Benefits	2-26-20		«Session_4»	
Session 5: The Paperless Path to the Future	2-26-20		«Session_5»	
Session 6: Leadership / Workforce Support and Development II	2-26-20		«Session_6»	
Session 7: Risk and Managing Risk	2-26-20		«Session_7»	
Session 8: Effectively Leveraging Available Funding Sources to Finance Infrastructure Investment	2-26-20		«Session_8»	
Session 9: Innovative Approaches to Optimizing Business Practices	2-26-20		«Session_9»	
Session 10: Strengthening and Diversifying the Water Quality Workforce: Examining Real-World Pathway Programs into Sustainable Infrastructure Careers	2-26-20		«Session_10»	
Session 11: Utility-Utility Collaboration	2-26-20		«Session_11»	
Session 12: Affordability, Equity, and Rising Costs	2-26-20		«Session_12»	
Session 13: Journey to the Center of Continuous Process Improvements	2-27-20		«Session_13»	
Session 14: Optimizing Data Management to Deliver Better Asset Management Results	2-27-20		«Session_14»	
Session 15: Sustainable Capital Planning	2-27-20		«Session_15»	
Session 16: We Need to Change How We Communicate	2-27-20		«Session_16»	
Session 17: Information Technology Transformation I	2-27-20		«Session_17»	
Session 18: Asset Management Strategy Development	2-27-20		«Session_18»	
Session 19: Importance of Community Support for Your CIP	2-27-20		«Session_19»	
Session 20: Understanding How to Communicate with Customers in Today's Media Environment	2-27-20		«Session_20»	
Session 21: Information Technology Transformation II	2-27-20		«Session_20»	
Session 22: Effective Pipeline Assessment and Maintenance Optimization	2-27-20		«Session_20»	
Session 23: Innovative Capital Planning Tools	2-27-20		«Session_20»	
Session 24: How to Tell Your Success Story	2-27-20		«Session_20»	
Session 25: Utility Collaboration for Innovation and Development of Best Practices	2-27-20		«Session_20»	
Session 26: Key Aspects of Successful Asset Management Programs	2-27-20		«Session_20»	
Session 27: Latest Trends in Capital Projects	2-27-20		«Session_20»	
Session 28: Sustainability: Ideas, Options, and Actions	2-27-20		«Session_20»	
Session 29: Utility Collaboration for Resilience	2-28-20		«Session_20»	

Session 30: Communicating in the Spotlight: A Risk Communication Training for Water Professionals	2-28-20		«Session_20»	
Session 31: EUM: Effective or Not? Reflections and Recommendations from Utility Managers Who Used the Framework	2-28-20		«Session_20»	
Session 32: Successful Facility-Focused Asset Management Approaches	2-28-20		«Session_20»	
Session 33: Creating a Smart Distribution System	2-28-20		«Session_20»	
Session 34: Strategic Planning: Data, Technology, and Application	2-28-20		«Session_20»	
Session 35: Water Supply Resilience	2-28-20		«Session_20»	
Session 36: Integrating Climate Change into Enterprise Risk Management	2-28-20		«Session_20»	
Total Credits		«Total_CEU»	«Total_PDH»	«Total_GCH»

Total Participation Time Hours: «Total_Hours»